



St Gabriel
the Archangel

Catholic Multi-Academy Trust

CODE OF CONDUCT FOR PARENTS/CARERS POLICY

POLICY TO BE REVIEWED EVERY TWO YEARS OR EARLIER DUE TO ANY LEGISLATIVE CHANGES

FOR ALL ACADEMIES PART OF ST GABRIEL THE ARCHANGEL CATHOLIC MULTI-ACADEMY TRUST

Approved by Board of Directors: 12th February 2026

Next Review: March 2028

Introduction

This Code of Conduct is an unsigned agreement between the Parent, Carer, Visitor and the Academy their child (or children) attends within the St Gabriel the Archangel CMAT.

St Gabriel the Archangel CMAT are very proud and fortunate to have very dedicated and committed communities supporting Academies within their Company and upholding our Catholic ethos, values and character.

We believe staff, parents and children are entitled to a safe and protective environment in which to work. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of our Company.

In addition we also expect our parents, carers and visitors to keep our children and young people safe by adhering to the Academy's request to park safely when visiting the site.

As a partnership we are all aware of the importance of good working relationships and all recognise the importance of these relationships to equip our children and young people with the necessary skills for their education. For these reasons we will continue to welcome and encourage parents and carers to participate fully in the life of our Academies.

The purpose of this policy is to provide a reminder to all parents and carers, and visitors to our Academies about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct) and pupils (through our Behaviour Policies).

This code of conduct aims to help the Academy work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

Our expectations of parents and carers

As well as following the guidance set out in our Home-School Agreements, we expect parents, carers and visitors to:

- Respect our Academy values and our caring Catholic ethos.
- Understand that both teachers and parents/carers need to work together for the benefit of their children.
- Parents behave responsibly and reasonably in requesting to meet with members of staff; making appointments prior to arrival on site.
- Demonstrate that all members of the Academy community should be treated with respect and therefore set a good example in their own speech and

behaviour

- Seek to clarify a child's version of events with the Academy's view in order to bring about a peaceful solution to any issue.
- Correct their own child's behaviour, especially in public, where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the Academy to help resolve any issues of concern.
- Avoid using staff as threats to admonish children's behaviour
- To keep communications relevant, timely and reasonable to allow sufficient time to respond.
- Support meetings between parents and school for the benefit of their child. Eg attendance at return to school meetings after an exclusion period, parents evenings etc.

In order to support a peaceful and safe environment the Academy cannot and will not tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the Academy grounds including team matches or events.
- Using loud or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to any member of staff, a Governor, a visitor, a fellow parent/carers, or a pupil, regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying Academy property.
- Sending abusive or threatening emails, or text/voicemail/phone messages or other written communication.
- Posting of defamatory, offensive or derogatory comments regarding the Academy, or any of the pupils/parents/carers/members of staff, at the Academy on Facebook, or other social media sites. Any concerns you may have about the Academy must be made through the appropriate channels by speaking to the class teacher, the Principal or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on Academy premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Unreasonable demands upon school staff to respond to a parental query, or expectations for staff to communicate outside of normal working hours.
- The Academy does not permit electronic recordings of meetings or telephone calls by parents or staff without explicit prior permission of all involved, and in agreement with senior managers.
- Making serial and unreasonable requests/complaints (please see complaints policy).
- Smoking, vaping and consumption of alcohol or other drugs whilst on Academy property.
- Possessing or taking drugs (including legal highs).
- Dogs being brought on to Academy premises, with the exception of designated assistance/guide dogs.

Conduct with the use of Social Media

Most people take part in online activities and social media. It's fun, interesting and keeps everyone connected. In our family of Academies there are academies with active Parent/carer Teacher Associations (PTAs). In some instances the PTA have developed Facebook pages. We encourage positive participation by those who wish to use this facility.

Within these spaces however we ask that we all apply common sense when discussing school life online.

'Think before you post' We ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the Academy, staff, parents or children/young people.

We take very seriously inappropriate use of social media by a parent or carer to publicly humiliate, or criticise other parents, members of staff or child/children.

The Academy reserves the right to take any necessary actions to ensure that members of their community are not subjected to abuse.

Breaching the code of conduct

If the Academy suspects, or becomes aware, that a parent has breached the code of conduct, the Academy will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the Academy may then:

- Send a warning letter to the parent.
- Limit contact by allocating one key staff member with whom to communicate.
- Invite the parent into school to meet with a senior member of staff or the Principal.
- Contact the appropriate authorities (in cases of criminal behaviour).
- Seek advice from the Multi Academy's professional team regarding further action (in cases of conduct that may be libellous or slanderous).
- Ban the parent from the Academy site. The Academy will always respond to an incident in a proportionate way. The final decision for how to respond to breaches of the code of conduct rests with the Chair of the Local Governing Body. The Chair will consult the Principal before banning a parent from the Academy site.

Our premises are **private property**, and parents and carers have been granted permission from the Academy to be on the site. However, in case of abuse or threats and safeguarding concerns to staff, pupils or other parents, we reserve the right to potentially ban parents from entering our premises.

It is also an offence under section 547 of the Education Act 1997 for any person (including a parent or carer) to cause a nuisance or disturbance on school premises. The police may be called to assist in removing the person concerned. The Academy is not responsible for organising arrangements for children in the circumstances where a parent or carer has been banned from entering school premises. Parents/carers will need to provide alternative arrangements for bringing children into the Academy.

If permission to enter school premises has been withdrawn, parents/carers have the right of appeal by writing to the Chair of Governors within ten days.

Thank you for abiding by this code in our Multi Academy Company. Together we create a positive and uplifting environment not only for children/young people but also all who work and visit our Academies.

Version	Approval Date	Action/Notes	Signature of the Chair of Committee/Board
1	12/02/2026	Approved by BoD	<i>JCBadgewater</i>